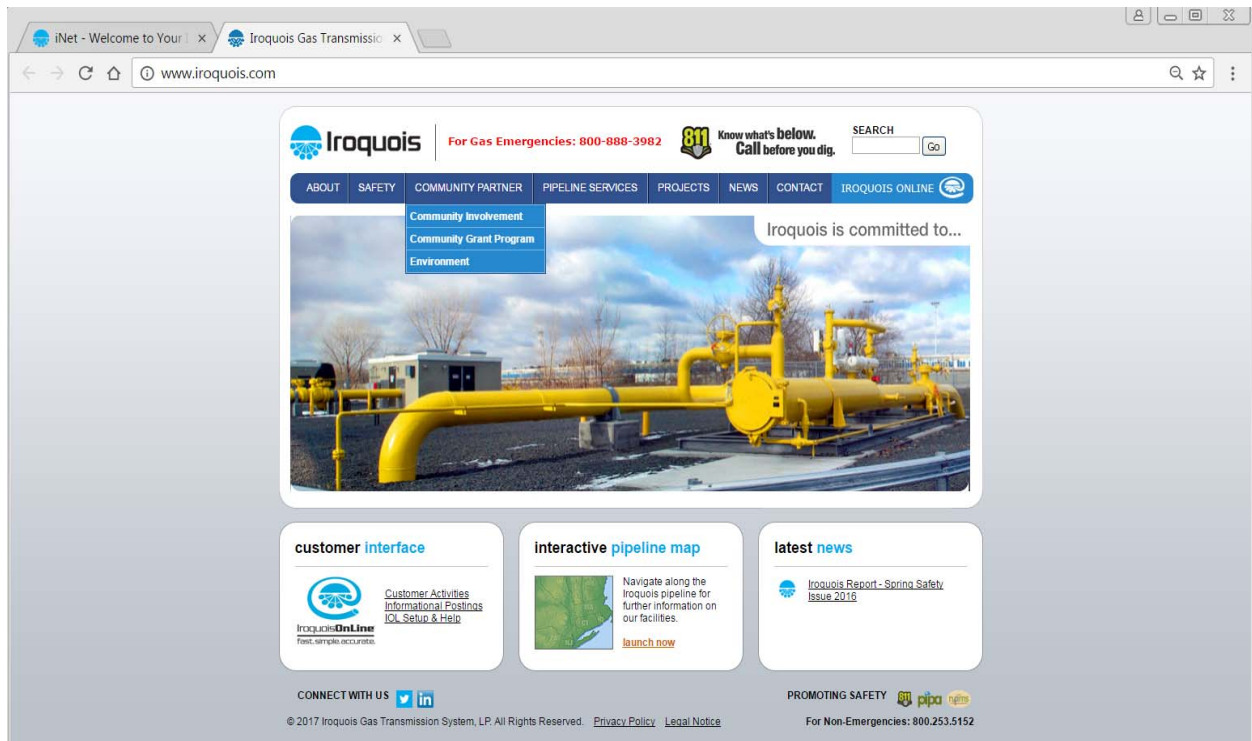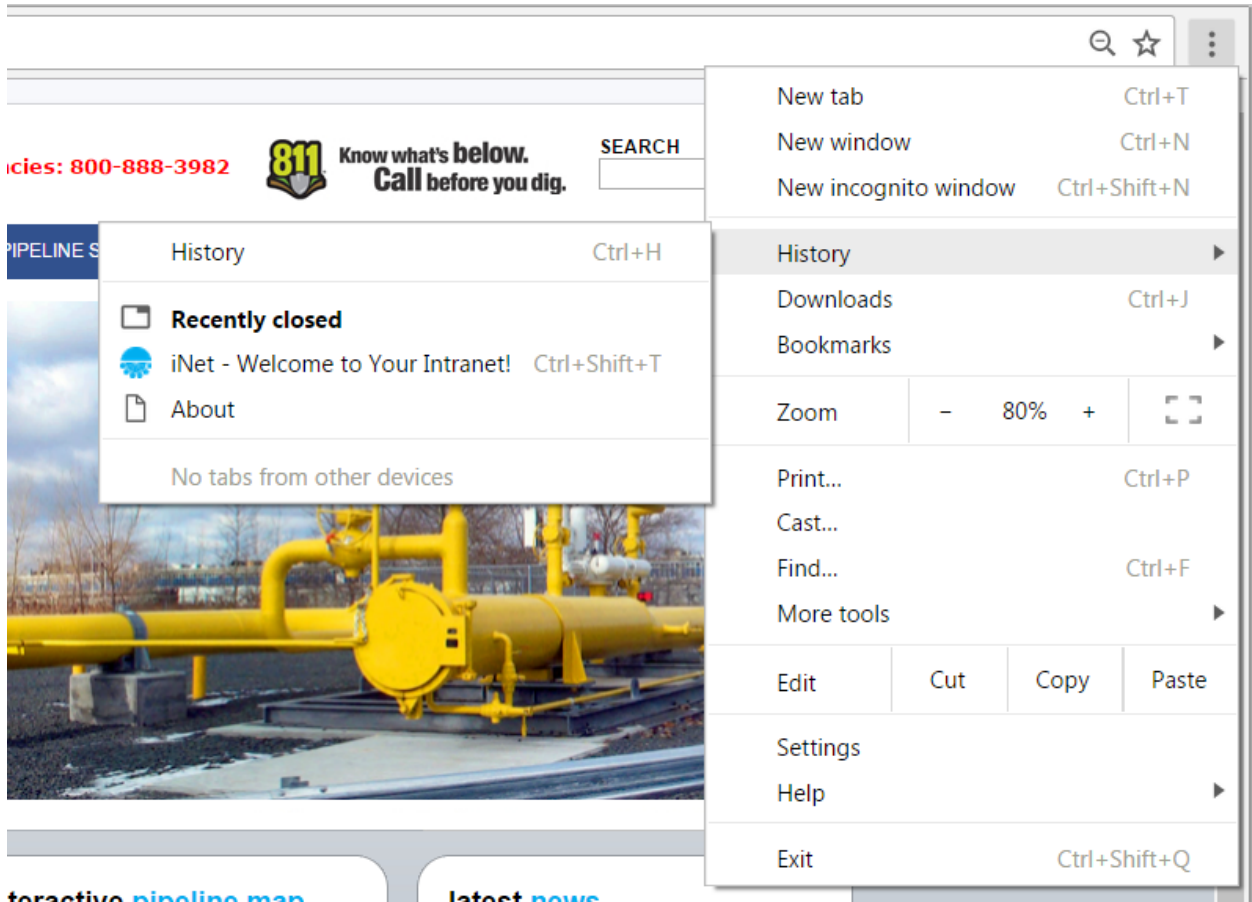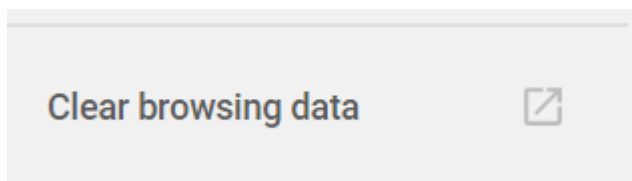# Chrome (version 55)

Choose the Customize and Control [icon] icon in the upper right-hand toolbar of the browser (under the close window "X"):
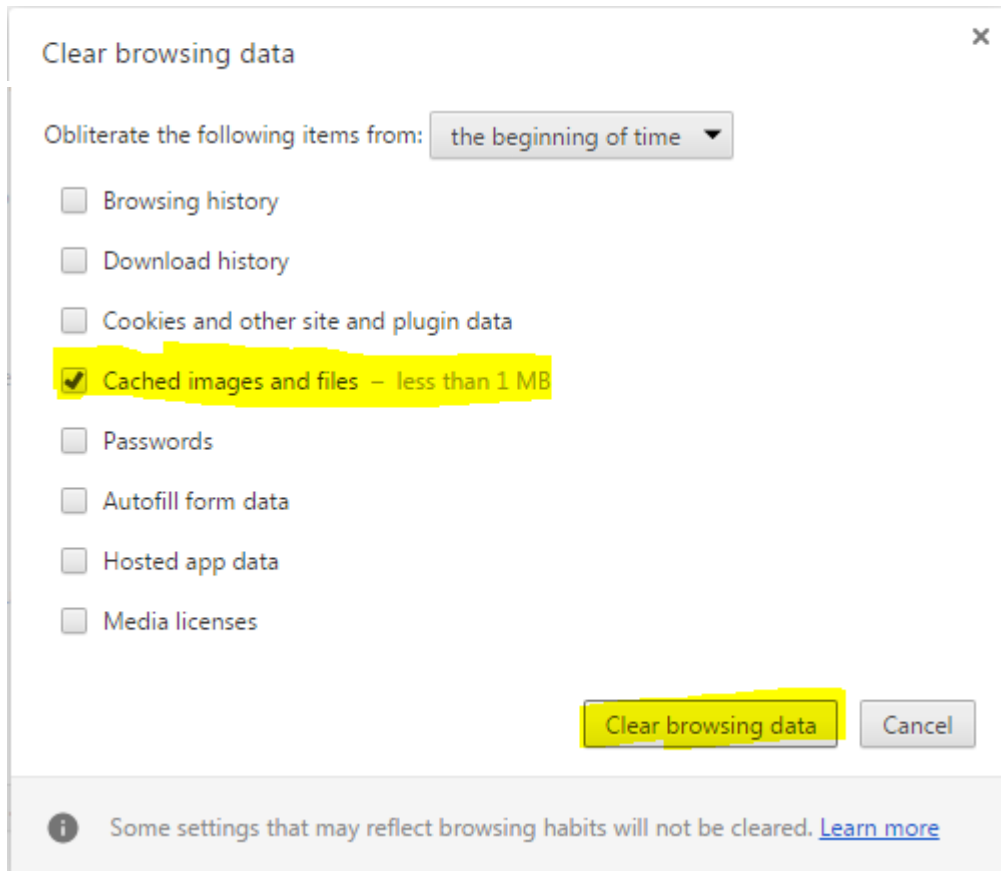
From the menu that opens choose the "History" cascading menu, then "History" again:

Now click the "Clear browsing data…" button:

Select the "Cached images and files" checkbox from the resulting popup window, then click the "Clear browsing data" button at the bottom of the window:

Finally, close all (you might have more than one) IOL sessions you may have open and open a new IOL session.

You should now be able to login and access all functionality properly.